



Affordable Friday Series

Date: September 15, 2023

Time: 12:00 pm

Fannie Mae REO Affordable Housing Update – John Thibaudeau





NYMBA ANNUAL CONVENTION & GOLF TOURNAMENT

OCTOBER 4 - 6, 2023 | VERONA, NEW YORK





BUILDING BRIDGES Shaping the Future of Mortgage Banking in New York

Welcome to the "Building Bridges: Shaping the Future of Mortgage Banking" convention, a premier event that brings together industry leaders, professionals, and innovators in the mortgage banking sector. This convention serves as a platform to foster collaboration, share knowledge, and explore emerging trends, ultimately shaping the future of the mortgage banking industry in New York and beyond.

SHENENDOAH COURSE



NYMBA 2nd Annual Golf Tournament

Wednesday, October 4, 2023

Player Registration 11:30 AM Lunch 12:00 PM Shotgun Start 1:00 PM

EVENT DISCOUNTS

- Registration Fee for NYMBA Members
- NEW! Future Leader Convention Registration
- Special Overnight Room Rates until 9/3
- Sponsorship/Registration Options

THIS YEAR'S CHARITY GOLF TOURNAMENT WILL BENEFIT
HABITAT FOR HUMANITY & NYMBA PAC



SCAN WITH YOUR PHONE CAMERA TO REGISTER!





STAY CONNECTED WITH NYMBA



Christina Wiley

Executive Director

New York Mortgage Bankers Association

CWiley@nymba.org 518.963.0593 linkedin.com/in/christina-wiley-42219461/

Follow NYMBA on Social Media



@NYMBA



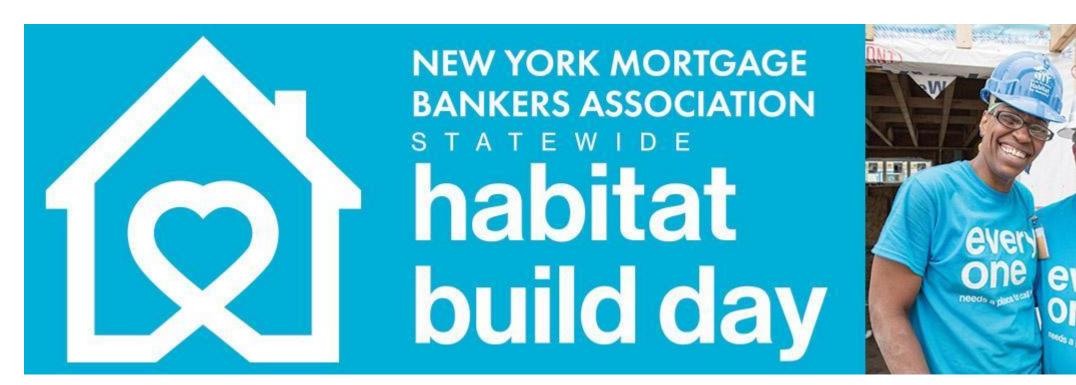
@NYMortgageBankersAssociation

Visit us online









- Friday September 29th and Saturday September 30th
- Visit <u>www.habitatnys.org/NYMBA</u> to sign up to volunteer or sponsor the event





Save the Date

Capitol Build Day: May 21, 2024

Sponsorship opportunities available!







Join the Mortgage Action Alliance (MAA)



- Free and easy to sign up with MBA
- Get notified of pending legislation
- Learn about the proposals that will impact our industry
- Get links to take action on important bills
- NYMBA is your voice in Albany, MAA is your voice on Capitol Hill in D.C.
- To join: Mortgage Action Alliance (MAA) | MBA







New York MBA

Single-Family Real Estate

John Thibaudeau – Fannie Mae September 2023





Agenda

Introduction	Slide 9	RI
Overview of Single-Family Real Estate	Slide 11	C
Mission Focused Outcomes	Slide 15	Q

REO Repair Strategy	Slide 21
Community First by Fannie Mae™	Slide 30
Q&A	Slide 35



Introduction



Biography



Name: John Thibaudeau

Title:

Single-Family Real Estate Asset Management – Vice President

Division:

Single-Family Collateral and Quality Risk Management

Responsibilities:

John Thibaudeau has over 25 years of real estate leadership experience and is responsible for leading Fannie Mae's Single-Family Real Estate (SFRE) organization. John oversees the management and operations of all single-family real estate functions including property preservation and maintenance, occupied property management, repairs, HomePath® marketing, sales, and all title and closing activities, as well as the management of real estate vendors and vendor performance. Additionally, he oversees alternative dispositions and pre-foreclosure liquidations such as the Community First program, mortgage release, auction, and third-party sales.

Experience:

Prior to joining Fannie Mae in 2003, John began his corporate career with Freddie Mac in 1998. John is also a veteran of the United States Air Force where he served as a Crew Chief on military aircraft.

Education:

John holds an MBA in Finance from Southern Methodist University and a BS in Business from the University of Texas at Dallas.



Single-Family Real Estate Overview



Single-Family Real Estate

Servicer Engagement & Liquidation Waterfall

Loan Delivery/

General

Servicing

Pre-Foreclosure Post-Foreclosure Prior to foreclosure we provide Servicers with tools and resources allowing Post-foreclosure, we assume responsibility for the asset to them to deliver home retention solutions to borrowers and guidelines for relieve servicers of the asset management responsibilities. We property preservation. When home retention is not possible, we leverage focus on best-in-class property management, occupied property or best-in-class real estate platform and practices through a non-delegated management, property repairs, marketing, engagement with model to ensure optimal outcomes for homeowners and loss severity. non-profit and community buyers, to achieve superior results in outcomes supporting homeownership and sustainable rentals, while managing property and platform related expenses. Fulfillment Foreclosure **REO** Occupied Loss Pre-FCL Pre-FCL Marketing & **Activities Property** Activities Mitigation/ Liquidation Rehab Property Property Preservation Management Liquidation Preservation **Options REO** Final Delinquency Disposition Acquisition

REO Management Capabilities

From the onset of the housing crisis, Fannie Mae has continuously improved its REO disposition capabilities. Seeking to better and more efficiently maintain, value, repair, market, and sell its REO properties, significant resources were invested in people, technology, process enhancements, and vendor management.

Fannie Mae has sold of over 1.8 Million properties since 2009



Personnel & Programs

Expertise developed through years since 2008 Financial Crisis

- Community First & First Look™ Programs
- Enhanced Repair Strategy
- Property Preservation and REO Disposition with established training and onboarding programs



Technology Applications

FNMA's use of analytics and AI-based tools allow ability to scale capacity.

- Streamlined web applications drive REO Sales through HomePath.com and Community First
- Data driven portfolio management drives risk reduction and industry leading property management capabilities



Partner & Vendor Network

Expansive network of Listing Agents, Title Companies, Contractors and Community Buyers

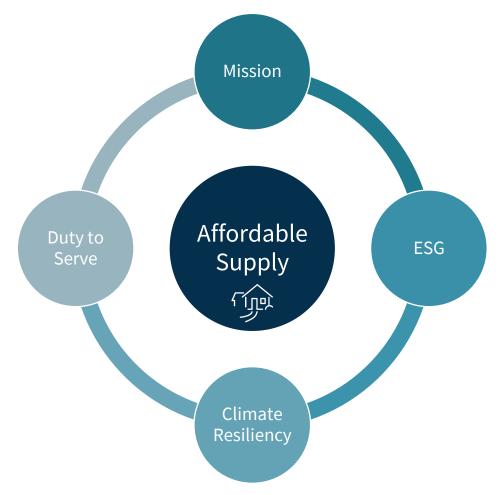
- Currently engaged with 287 Non-Profit & Community Partners drive community stabilization and reinvestment
- Property Valuation with over 1,000 Vendors
- Seasoned local and national Repair Contractor Network



Fannie Mae's Mission at Work in REO

Fannie Mae's mission is to facilitate equitable and sustainable access to homeownership and quality, affordable rental housing across America. We continue to address the inequities of the past and are working to reduce the housing gaps that exist for members of underserved communities. Fannie Mae also provides reliable information to educate and empower renters and homeowners in their housing decisions.

- Fannie Mae's REO repair strategy supports affordable supply by making our REO properties available for purchase by owner occupant buyers.
- Repaired properties are more sustainable and affordable for homeowners than properties with deferred maintenance.
- The Community First by Fannie Mae[™] platform promotes and facilitates the purchase of REO properties by nonprofits or public entities who administer programs that preserve affordability for subsequent owneroccupant buyers.
- Fannie Mae's REO asset platform prioritizes owner occupant and community focused outcomes.





REO Mission Focused Outcomes



Fannie Mae's Mission Focused Outcomes

Fannie Mae is focused on improving outcomes for homebuyers and communities throughout America as part of its mission to facilitate equitable and sustainable access to homeownership.



Owner Occupied Housing

700k

Properties sold to Owner Occupants, Public Entities, and Nonprofits since 2010



Move-In-Ready Homes

\$3.3B

Investment on property repairs since 2010 supporting neighborhood stabilization



Neighborhood Stabilization

28.7k Homes

Properties** Sold for Community Stabilization Efforts



Affordable Homeownership

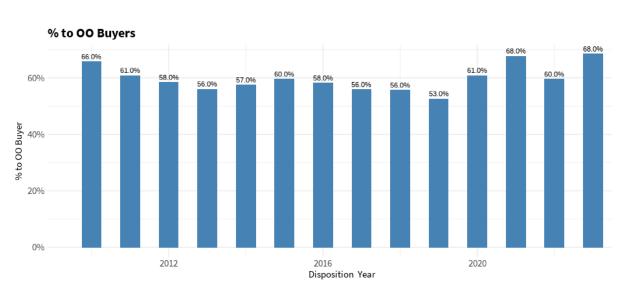
68%

REO Properties* Sold to Low-Medium AMI Borrowers Since 2010



Owner Occupied Housing

Fannie Mae best-in-class asset disposition capabilities create affordable housing opportunities and strengthens American communities while benefiting the entire mortgage ecosystem.



Historically, 9 out of 10 repaired properties are sold to Owner Occupant Purchasers.*

700K

Properties Sold to Owner Occupants, Public Entities & Nonprofits**

60%

Properties Sold to Owner Occupants, Public Entities & Nonprofits**



REO Repair Outcomes (New York)

Since January 2021 through Q2 2023

Repair Strategies

Homes Repaired Repaired Rate 72.2%

Repair Investment

Average Spend Per Property \$55,000

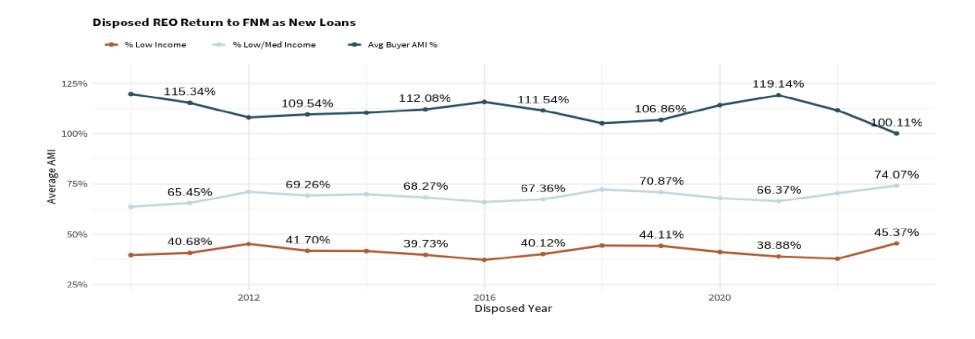
Owner Occupancy

Overall Repaired **73.9% 88.8%**



Affordable Homeownership

The majority of Fannie Mae's REO dispositions, resulting in Fannie Mae's acquisition of the new loan, were sold to Low to Medium Area Median Income (AMI) borrowers, giving borrowers of modest means critical opportunities to become homeowners.



68% of REO dispositions were reacquired as a new loan and were sold to Low-Medium AMI Borrowers since 2010*.



Homebuyer Closing Cost Relief

Programs centered on supporting mission-focused buyers.

Area Median Income Concession

3% Closing Cost Concession

3% closing cost credit for owneroccupant buyers of HomePath properties if household income is at or below the area median income (AMI.)

HomePath ReadyBuyer Program

Up to 3% Closing Cost Concession

First-time homebuyers who complete Fannie Mae's HomeView™ course may receive up to 3% closing cost credit.

Appraisal Credit LLPA

\$500 Credit

HomePath properties may be eligible for a \$500 lender credit to cover the cost of the borrower's appraisal.



REO Repair Strategy



Repair Strategy

Evolution within our REO repair strategy has increased repair rates and investment over time, resulting in increased access for owner occupants to purchase move-in-ready homes.

By the NUMBERS since 2010





278KProperties
Repaired



\$3.3B
Total Repairs
Investment



700K

Properties Sold to Owner Occupants, Public Entities, and Nonprofits

- Data Through June 2023
- Seasoned local and regional Repair Contractor Network.
- Proprietary modeling tool (RHINO) provides net present value monitoring.
- Mobile scoping capabilities offering standardized product selection & quality assurance of repairs.
- Negotiated material/labor pricing for roofing, plumbing, carpentry, electrical, flooring, etc.
- Design board to provide consistent materials throughout the nation regardless of value or property type.
- Repair standard to meet or exceed the property condition standards to be considered C3 per the Uniform Appraisal Dataset definitions.
- Energy-efficient and water-saving products.

Fannie Mae's repair strategy has had a significant impact on loss severity management and community stabilization, evolving over time to fit the unique needs of the company's mission and affordable housing objectives.

Before







After



After



Virtual Staging

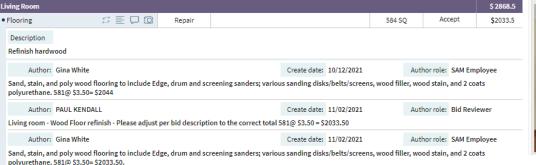




Repair Technology - WorldAPP

Fannie Mae utilizes a mobile scoping application and desktop tasking portal to create a room-by-room scoping and bid repair process with full transparency for all internal and external users.

Full Transparency



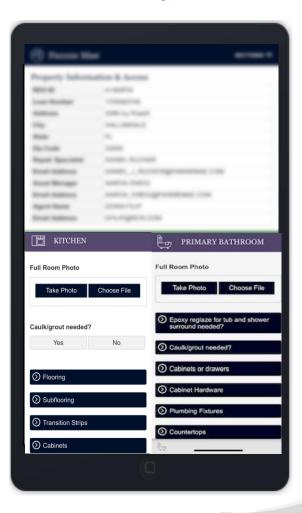


Integrated Design Board





Mobile Capable





Repair Process Flow



- Secure
- Preserve, clean, address safety issues and maintain
- Valuation

Confirm Repairable

- Analyze values, reports, and repair decisioning tool
- Exclusion review

Scope & Prep

- Confirm inspections and initiate scope of work
- Agent and contractor scope full repairs

Bid & Approval

- Obtain bids
- Review for accuracy
- Approve bids



Marketing

- 30-Day First Look™
- Marketing management

Valuation

- Updated values
- Analysis of values
- Set list price

Final Market Prep

- Curb appeal
- Order professional photography & virtual staging

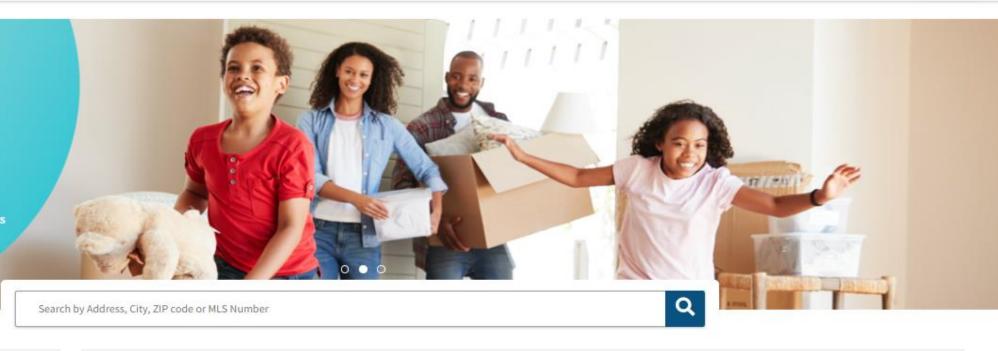
Repair Management

- Review repair updates
- Manage repair timelines
- Address escalations





HomePath makes it easy to search for homes and make offers on available Fannie Mae houses for sale.



HomePath®

Fannie Mae's real estate marketing website provides homebuyers and real estate agents direct access to search for Fannie Mae owned properties available for sale and information on programs supporting opportunity for homeownership.



30-Day First Look™

Exclusive access to owneroccupant and communityminded purchasers for newly listed properties.



Offer Management

Platform provides online offer experience to buyers and agents from offer submission through offer negotiations.



Transaction Status

Increased visibility for buyers through online dashboards and email notifications.



Enhanced Marketing

Professional photographs on all repaired properties, along with virtual staging & aerial view capabilities.



DocuSign® Integration

Electronic contract signature & execution process providing simple, fast, and secure process.



AMI Concession

3% closing cost credit for owneroccupant buyers of HomePath properties if household income is at or below the area median income (AMI.)



Ready Buyer™ Program

First-time homebuyers who complete Fannie Mae's HomeView™ course may receive up to 3% closing cost credit.



Appraisal Credit

HomePath properties may be eligible for a \$500 lender credit to cover the cost of the borrower's appraisal.



Sold to Owner Occupant







Lancaster, NY

- Fresh Paint
- Updated Flooring
- Updated Bathroom
- Updated Kitchen
- Repaired Furnace
- Repaired Garage Door









Sold to Owner Occupant







Glassport, PA

- Fresh Paint
- Updated Flooring
- Remodeled Kitchen
- Remodeled Bath
- New Fence
- Carpentry Repairs







Bridgeton, NJ



Sold to Owner Occupant





















Sold to Owner Occupant

Paradise, CA











Community First by Fannie MaeTM

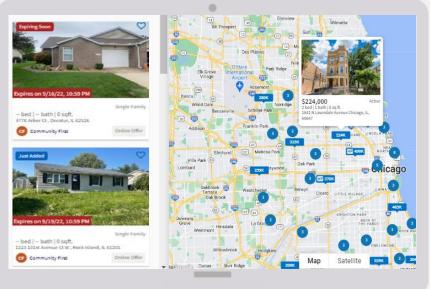






Fannie Mae's proprietary technology platform for approved mission-based organizations to help support neighborhood stabilization and affordable housing across the country.

Community First provides exclusive access to REO properties through a customized user experience and transparent transaction process.



Neighborhood Stabilization

Fannie Mae is committed to providing affordable housing for homeownership opportunities directly or with partnerships that reinforce our commitment to local affordable housing solutions and community stabilization.







2,331 buyers*

28.7k Homes Sold**

478 MSAs Across the Nation

Since 2009, Fannie Mae has had a dedicated community focused Sales team that partners with mission driven buyers to support their work in communities across the country. These efforts continued under the Neighborhood Stabilization Initiative and were further expanded in 2019 with the launch of *Community First by Fannie Mae* ™.



Fannie Mae's web portal is where Community-Minded buyers, like qualified non-profits and public entities, can search, present offers, and manage the closing and post closing reporting processes for REO properties they purchase In Community First. This exclusive platform provides access to REO properties before the homes are repaired or listed on the market for sale.

Working with Community-Minded buyers to provide affordable housing opportunities enhances homeownership in communities, including providing opportunities for lower and middle-income segments of the market.



Community First Outcome



CF Partner Repaired & Sold to Owner Occupant







Central Islip, NY

- Fresh Paint
- **Updated Flooring**
- Remodeled Kitchen
- Remodeled Bathrooms
- New Light Fixtures
- **Carpentry Repairs**







Community First Outcome



CF Partner Repaired & Sold to Owner Occupant







Bay Shore, NY

- Fresh Paint
- Updated Flooring
- Remodeled Kitchen
- Remodeled Bathrooms
- New Roof
- Carpentry Repairs







Q & A









CONTACT US



Jodi Gaines
Insight One Solutions
Chief Client Officer
Jodi.Gaines@ionesolutions.com
585.750.3997

NYMBA President



Christina Wiley
Executive Director
New York Mortgage Bankers
Association

CWiley@nymba.org 518.963.0593

2022-23 NYMBA Committees & Chairs

Affordable Housing & Community Investment*

- ✓ Brian Garis Catskill Hudson Bank bgaris@chbny.com
- ✓ Sherri Eckles Norcom Mortgage sherri.eckles@norcom-usa.com

Marketing & Communications*

- ✓ Natalie Grigg Woods Oviatt Gilman ngrigg@woodsoviattdefaultservices.com
- ✓ Candice Miller De Angelus Goralczyk cmiller@dglawny.com

Convention

√ Jeff Pinard - Paragon Home Loans jpinard@paragonhomeloans.com

Education

- ✓ Cathy Kantrowitz Rhinebeck Bank ckantrowitz@rhinebeckbank.com
- ✓ Elizabeth Cheney Homestead Funding echeney@homesteadfunding.com

Legislative

- √ Sherri Eckles Norcom Mortgage sherri.eckles@norcom-usa.com
- ✓ Joe Wiley Next Step FCU jwiley@nextstepfcu.org

* Newly established 2022-2023

Loan Servicing

- ✓ Chip Nolan M&T Bank anolan@mtb.com
- ✓ Adela Martinez Planet Home Lending amartinez@planethomelending.com

Membership Value

- ✓ Natalie Grigg, Woods Oviatt Gilman ngrigg@woodsoviattdefaultservices.com
- ✓ Sherri Eckles, Norcom Mortgage sherri.eckles@norcom-usa.com

Political Action (PAC)

- ✓ Sherri Eckles, Norcom Mortgage sherri.eckles@norcom-usa.com
- √ Joe Wiley, Next Step FCU jwiley@nextstepfcu.org

Technology

- ✓ Patrick O'Brien, LenderLogix pat@lenderlogix.com
- √ Jacki Goralczyk, De Angelus Goralczyk, PLLC <u>jacki@dglawny.com</u>